



Dear Customer,

Thank you for applying for our Digital Cert. To complete our service support, please use the procedure listed below in making revocation of the Cert. When considered necessary:

**Revocation of Certificate:**

You may revoke by one of the following methods:

1. Come to the Bank in person, call your Relationship Officer or mail your manually signed instruction, with the signature in conformity with that held in our record, to any of our Branches.
2. Call our 24-hour Hotline: (852) 2818 0282
3. Send a digitally signed and encrypted e-mail to [rao.b@shacombank.com.hk](mailto:rao.b@shacombank.com.hk)
4. Contact Hongkong Post directly according to its prescribed revocation procedures.

Please be reminded that if you present your revocation request to us, you are also required to deliver a manually signed revocation form to us and the revocation procedure will only be completed after acknowledgement by Hongkong Post of the properly completed revocation form.

For further enquiries, you are welcome to contact your Relationship Officer or call our enquiry hotline (852) 2818 0282.

Thank you for your kind attention.

Yours faithfully,  
Shanghai Commercial Bank Ltd.

親愛的客戶：

多謝閣下申請本行之數碼證書。爲了提供完善的支援服務，若閣下需要撤銷數碼證書，可按照下列方法辦理：

**撤銷數碼證書：**

閣下可以下列任何一種途徑處理：

1. 親臨各分行、致電各分行之客戶主任或郵遞撤銷證書指示予各分行，指示上的簽字須與本行之記錄相符。
2. 致電本行二十四小時電話熱線：(852) 2818 0282。
3. 發出由登記人私人密碼匙進行數碼簽署之加密電子郵件至[rao.b@shacombank.com.hk](mailto:rao.b@shacombank.com.hk)
4. 聯絡香港郵政並按照其指定之程序撤銷證書。

若閣下透過本行撤銷證書，閣下另須補回一份已簽署的撤銷證書申請表格，直至香港郵政確認收妥該份申請表格，整個撤銷證書程序才告完成。

如有查詢，歡迎閣下聯絡分行客戶主任或致電本行熱線(852) 2818 0282。

上海商業銀行 謹啓