



22 July 2020

Dear Valued Customers,

Re: Notice of physical statement services suspension

Due to the announcement of Hongkong Post on 20 July, all post offices will be suspended from service from 20 July to 26 July and mail delivery service in Hong Kong will be provided twice a week during this period. Delivery of mails (including account statement and contract notes) during the aforementioned dates will be impacted. The bank will mail out these documents as soon as possible after the resumption of postal services.

Should you have any queries, please feel free to call our Customer Service Hotline on 2818 0282.

Yours faithfully,
Shanghai Commercial Bank Limited

親愛的客戶：

有關：暫停郵寄列印版本通知的安排

茲因香港郵政於7月20日公佈，全線郵政局將於7月20日至7月26日期間暫停服務，並只提供每星期兩次的郵件派遞服務。因此，本行於上述其間向客戶寄出郵件（包括賬戶結單及交易通知書）將受影響。本行將於郵政服務恢復後盡快寄出郵件。

如客戶有任何查詢，歡迎致電本行客戶服務熱線 2818 0282。

上海商業銀行有限公司 謹啟
2020年7月22日