

30th November 2021

Dear Valued Customer,

Introducing the New Online Trading Platform and Mobile Trading App of Securities Services

Thank you for your continued support and confidence in our Securities Trading Services.

At Shanghai Commercial Bank, we are dedicated to provide the best securities trading experience possible. As we embrace technological advancements, we are well-aware that by expanding our digital capabilities, we can further optimize trading efficiency and thus your returns. In light of this, we are excited to announce an upcoming service upgrade—our New Online Securities Trading Platform and Mobile Trading App will be launched soon. Further details will be available on our Bank website in due course.

Features of the New Online Trading Platform and Mobile Trading App include:

- New order type - Trigger Order
- Electronic Daily and Monthly Statement
- IPO subscription in Mobile App
- Electronic IPO financing services
- Electronic Corporate Action
- Compatibility Upgrade

For details of the new functions, please refer to the back page of this document. For more about our new services, stay tuned.

We, together with a number of our subsidiaries, strive to meet our customers' needs with a wide range of retail and corporate banking products and services, such as loans, foreign exchange, credit cards, securities and futures services, insurance services, gold services, RMB services, etc. To learn more about our securities and futures services, you may visit our Bank website or call our Customer Service Hotline at (852) 2818 0282 for enquiries.



(Securities Services)



(Futures Services)

Yours Sincerely,

Shanghai Commercial Bank Limited

This is a computer-generated printout and no signature is required. In case of inconsistency between the English and Chinese versions of this letter, the English version shall prevail.

The Online Trading Platform and Mobile Trading App new features introduction:

- **New order type - Trigger Order***
You can predefine the trigger price and order price, the order will be placed automatically with the pre-set order price once the market price reaches the trigger price.
- **Electronic Daily and Monthly Statement**
You may opt to receive your daily statement and contract note on internet banking platform, making the transaction records more accessible.
- **IPO subscription in Mobile App**
You can apply for IPO subscription through the New Mobile App, making your decision anywhere and anytime you want.
- **Electronic IPO financing services**
You can apply for IPO financing services via New Online Trading Platform and Mobile Trading App.
- **Electronic Corporate Action**
You can opt to receive script or cash dividend via New Online Trading Platform and Mobile Trading App.
- **Compatibility Upgrade**
Streaming quote service will be available in the New Mobile App in Android version.

*The new order type is also applicable for counter and phone-in order placing.