

May 2020

Dear Valued Customers,

RE: New Physical Segregation Arrangement in Branches

To fulfill the latest regulatory requirements, we shall set up “Deposit Zone” at our branches in June 2020 to replace the existing physical segregation arrangement[^]. If you have provided us consent to allow our staff to access and utilize your deposit information for investment and / or wealth management purpose, such consent remains applicable under the new arrangement. For enquiries, please call our Customer Service Hotline on (852) 2818 0282 or visit any of our branches.

[^]Existing physical segregation arrangement refers to classify different service areas by “Wealth Management” and “Traditional Banking” Zones.

Yours faithfully,
Shanghai Commercial Bank Ltd.

In case of inconsistency between the English and Chinese versions of this letter, the English version shall prevail.

親愛的客戶：

有關：分行實體分隔新安排

為配合最新監管要求，本行將於2020年6月份在各分行設立「存款業務區」以取代現有實體分隔安排[^]。如閣下過往曾同意本行職員可取得及使用閣下的存款資料以提供投資及 / 或財富管理服務，該同意將於新安排下繼續適用。如有查詢，歡迎致電本行客戶服務熱線 (852) 2818 0282 或親臨任何一間分行。

[^]現有實體分隔安排指以「財富管理」及「傳統銀行」服務劃分為不同服務區域

上海商業銀行有限公司 謹啟
2020年5月

中文譯本如與英文版本有歧異，概以英文版本為準。