

Press Release

For Immediate Release

Notification of Fraudulent Mobile Applications

Hong Kong, 28 September 2022 – Shanghai Commercial Bank (the “Bank”) would like to alert all customers and the public to a website that provides downloadable fraudulent mobile applications. The Bank declares that it has no affiliation or connection with the website “apkcombo.com”, “9apps.com” and related fraudulent mobile applications.

Customers and the public are advised to download the Bank’s mobile applications from official Apple App Store or Google Play Store. They are strongly advised not to click on any suspected or fraudulent websites or hyperlinks embedded in an email accessing directly to the Bank’s services or information. They should access the Bank’s website by typing the official website address of the Bank: “www.shacombank.com.hk” into the browser address bar.

The Bank has reported the case to the Hong Kong Police Force and the Hong Kong Monetary Authority, and will take necessary actions to protect the interest of the customers, the public and the Bank. Any customers who have provided their personal information to the website concerned or have conducted any financial transactions through the website or related mobile applications should immediately call our Customer Service Hotline at 2818 0282 for assistance and report to the Police or contact the Cyber Security and Technology Crime Bureau of the Hong Kong Police Force at 2860 2929 during office hours or 2860 5012 outside office hours, or through email sgt-1-col-3-cs-cstcb@police.gov.hk.

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