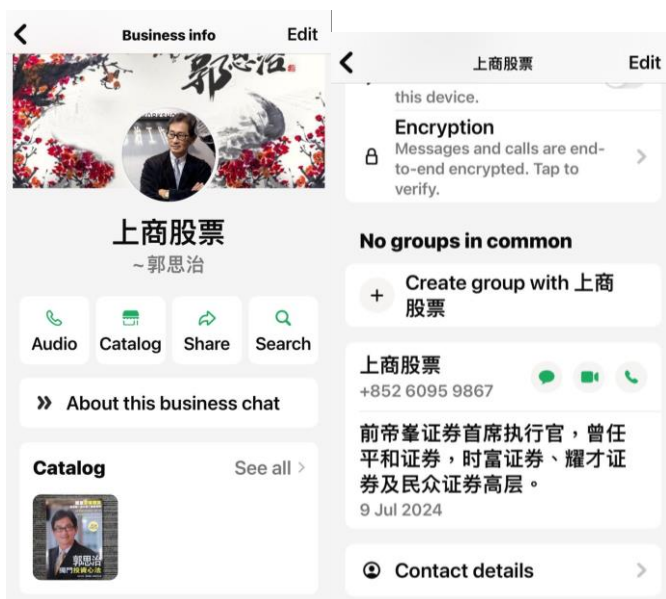


Notice of Phishing WhatsApp Account

**Hong Kong, 16 September 2024** – Shanghai Commercial Bank (the “Bank”) would like to alert all customers and the public to a phishing WhatsApp account and relevant messages. Below are the screen captures for reference:



The Bank hereby declares that it and its subsidiaries do not have any connection with this phishing WhatsApp account and relevant messages. The Bank would also like to remind all customers and the public to stay vigilant, and not to provide their personal information or conduct any transactions through the above-mentioned channel.

The Bank has reported the case to the Hong Kong Police Force and the Hong Kong Monetary Authority, and will take necessary actions to protect the interests of its customers, the public and the Bank. In case of doubt, customers may search the “Scameter” of CyberDefender for suspicious phone numbers, web addresses or transferee’s account numbers to conduct security checks, or call the Anti-Scam Helpline at 18222 for enquiries about suspicious phishing messages.



For customers who have provided their personal information or have conducted any transactions through this channel, they are strongly advised to immediately report to the Hong Kong Police Force and if necessary, call our Customer Service Hotline at 2818 0282 for assistance.

- End -

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