

November 2024

Dear Valued Customer,

Re: Notice of Amendments to “Provisions for Mobile Account Opening, Declaration and Important Notes”

Thank you for choosing banking services of Shanghai Commercial Bank (“the Bank”). Effective from 31 December 2024, the “Provisions for Mobile Account Opening, Declaration and Important Notes” of the Bank will be amended regarding the **Usage of Customer Information**. Those amendments (“highlighted in bold letters”) are summarized in the table below:

Affected Clauses	Amendments
Provisions for Mobile Account Opening – 4. Use of Customer Information	<p>Clause 4.1 (Storage of information in Bank) are revised as below:</p> <p>Storage of information in the Bank that any information provided by you (including but not limited to any photo and information of the customer identification documents, capture of liveness detection) for Mobile Account Opening service will be automatically transferred to the Bank and its third-party service providers saved in the Bank for the purpose of verification under the Bank's KYC procedure and liveness detection, and will be used, processed, stored and disclosed by the Bank and the third-party service providers in accordance with the Personal Data (Privacy) Ordinance (Cap. 486), and the Bank's Circular to Customers and Other Individuals relating to the Collection and Handling of Personal Data and Privacy Policy Statement.</p> <p>Clause 4.4 (Use of Customer's Data for Direct Marketing) are revised as below (<i>This amendment is applicable to English version only</i>):</p> <p>The Bank intends to use your data and information in direct marketing via different channels, including Mail, Email, Telephone and SMS, and the Bank requires your consent for that purpose. Your provided choice in the application applies to the direct marketing of the classes of products, services and/or subjects as set out in the Bank's Circular to Customers and Other Individuals relating to the Collection and Handling of Personal Data (“Circular”) and will replace and supersede any choice communicated by you to the Bank prior to this application. Please also refer to the Circular on the kinds of personal data which may be used in direct marketing and the classes of persons to which your personal data may be provided to them to use in direct marketing.</p> <p>If you do not wish the Bank to use or provide to other persons your data for use in direct marketing as described above, you may exercise your opt-out right by notifying the Bank.</p>

Save as mentioned above, the provisions of “Provisions for Mobile Account Opening, Declaration and Important Notes” shall remain unchanged and continue in full force and effect.

Please browse our website www.shacombank.com.hk or visit any of our branches to obtain a copy of the relevant Terms and Conditions.

Please note that the above amendments shall be binding on you if you continue to use or retain your account(s) after the amendments are effective. If you do not accept the above amendments, we shall not be able to continue providing services to you. You can notify us for termination of accounts or services before the above amendments are effective.

上海商業銀行
SHANGHAI COMMERCIAL BANK

Shanghai Commercial Bank Limited
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上海商業銀行有限公司
香港郵箱139號
Tel (852) 2818 0282 Fax (852) 2810 4623
www.shacombank.com.hk

Should you have any enquiries, please call our Customer Service Hotline on 2818 0282 or visit any of our branches.

Yours faithfully,
Shanghai Commercial Bank Limited

This is a computer-generated printout and no signature is required. In case of inconsistency between the English and Chinese versions of this letter, the English version shall prevail.

親愛的客戶：

有關：《手機開戶條款，聲明及重要提示》修訂通知

多謝閣下選用上海商業銀行（「本銀行」）服務。由2024年12月31日起，本銀行將就**客戶資料的使用**修訂《手機開戶條款，聲明及重要提示》，有關修訂（以粗體列明）總結如下：

受影響之條款	修訂
手機開戶條款部份 - 第4條客戶資料的使用	<p>第4.1條（於本銀行所儲存的資料）：</p> <p>閣下提供於本銀行所儲存的手機開戶服務資料（包括但不限於任何客戶身份證明文件的照片及資料，活體偵測的圖像）將會被轉移予本銀行及本銀行的第三方服務供應商儲存在本銀行以用作本銀行的KYC程序及活體偵測的驗證用途，並將被本銀行及本銀行的第三方服務供應商根據《個人資料（私隱）條例》（第486章）及本銀行之關於個人資料的收集和處理致客戶及其他個別人士的通知及私隱政策聲明使用、處理、保留和披露。</p> <p>第4.4條（使用閣下的個人資料作直接促銷）（是次修訂只適用於英文版本）：</p> <p>本銀行欲透過不同的途徑使用閣下的資料作直接促銷，包括郵件，電郵，電話，短訊，及本銀行要求閣下的同意作該目的。閣下在申請中所提供的選擇適用於該通知中所列出產品，服務及/或關於個人資料的收集和處理致客戶及其他個別人士的通知下的修訂將會取代任何於此申請中閣下與本銀行溝通的選擇。請參考有關個人資料的通知及可能會被使用及提供予任何其他人士，以供該等人士在直接促銷中使用。</p> <p>如閣下不願意本銀行經以下途徑使用閣下的個人資料作直接促銷，閣下可以通知本銀行拒絕直接促銷。</p>

除以上提及之修訂外，其餘《手機開戶條款，聲明及重要提示》之條款將維持不變並繼續具有完全效力及作用。

閣下可瀏覽本銀行網頁 www.shacombank.com.hk 或親臨任何一間分行索取有關章則及條款。

謹請注意，倘閣下在上述修訂生效日或其後繼續使用及/或持有有關戶口，上述修訂即對閣下具有約束力。倘上述修訂不獲閣下接納，本銀行將無法繼續為閣下提供服務，閣下可於上述生效日期前通知本銀行終止賬戶或服務。

倘有任何疑問，請致電客戶服務熱線 2818 0282 或親臨本銀行任何一間分行查詢。

上海商業銀行有限公司 謹啟
2024年11月

本函為電腦編印文件，毋須簽署。此為中文譯本，如與英文版本有歧異，一概以英文版本為準。