

Notification of Fraudulent Website

Hong Kong, 9 December 2024 – Shanghai Commercial Bank (the “Bank”) would like to alert all customers and the public that the Bank has no affiliation or connection with the fraudulent website “[https://carousell-hk.capebbp\[.\]shop/login/310JO617PD335L8899866](https://carousell-hk.capebbp[.]shop/login/310JO617PD335L8899866)” which impersonates the Bank’s internet banking login page (please refer to the screen shot below).

Below is a screen shot of the fake internet banking login page:



Customers and the public are strongly advised not to click on any suspected or fraudulent websites or hyperlinks embedded in an email to access the Bank’s website or internet banking services. They should access the Bank’s website by typing the official website address of the Bank: “www.shacombank.com.hk” in the browser address bar.

The Bank has reported the case to the Hong Kong Police Force and the Hong Kong Monetary Authority, and will take necessary actions to protect the interest of the customers, the public and the Bank. Any customers who have provided their personal information to the fraudulent website or have conducted any financial transactions through the fraudulent website should immediately call our Customer Service Hotline at 2818 0282 for assistance and report to the Police.

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